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NCW HOLDINGS AUSTRALIA

PROFILE



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Introduction

From Humble Beginnings to Global Reach: Our Journey of Trusted Facility Management

Our journey began in 2005 in Melbourne with a single, successful cleaning project for a major supermarket chain. Since then, we have steadily expanded into a broad spectrum of Facility Management services across Australia, earning a reputation for reliability and quality.

Over the past 20 years, our consistent performance has enabled us to form long-term partnerships with a range of high-profile clients, securing multiple consecutive tender agreements.

In 2016, we extended our footprint to Sri Lanka with the aim of introducing standardised, high-quality facility services to prestigious clients and organisations across South Asia. Building on this momentum, we expanded further in 2023 by establishing operations in the UAE, bringing our trusted service standards to a new and dynamic market.

Today, we are proud to be a trusted service provider for a diverse portfolio of clients, including government institutions, hospitality providers, and major department stores in various international locations.

Our unwavering commitment to service excellence continues to drive our success and growth, empowering us to confidently deliver a comprehensive range of facility solutions firm in our belief that yes, we can.

Message from Chairman

Leading with Purpose and Impact

As I reflect on our journey, becoming a leading force in the service sector, I am filled with deep pride and gratitude.

Our growth story is not solely defined by financial milestones, but by the positive and lasting impact we continue to make on society and the environment. At the heart of our operations is a firm commitment to sustainability.

We strive to minimise our environmental footprint, champion social inclusivity, and actively support the communities in which we operate.

Together, we will
continue to shape
a future we can all
be proud of.

Services

Total Property Solutions, Delivered with Precision.

We offer a comprehensive range of facility management and property services designed to meet the diverse needs of residential, commercial, and industrial clients. We provide end-to-end services that ensure your property remains functional, safe, and visually appealing.



FACILITY MANAGEMENT

- High pressure washing
 - Highrise window cleaning
 - Speciality cleaning solutions
 - Pest control
 - Floor polishing solutions
-



PROPERTY MAINTENANCE

- Fencing
 - Electrical works
 - Plumbing
 - Cooling and Heating system installation
 - Carpentry
-



GARDEN MAINTENANCE

- Lawn care
 - Landscaping
 - Weeding
 - Pruning
 - Rubbish & Waste removal
-



BUILDING RENOVATIONS

- Kitchen, bathroom and laundry renovations
 - Flooring
 - Carpet installation
 - Internal & External tiling
 - Water proofing
-

Quality Management Systems

ISO Certifications

NCW operate under an international Integrated Management System (IMS) covering safety, environment and quality control systems. This integrates all our systems into one complete framework, improving safety and allowing audits to be completed by independent third parties.

ISO 45001-2018

Align our Integrated Management System (IMS) safety protocols with ISO 45001 and Australian Occupational Health & Safety (OH&S) standards

ISO 14001-2018

Ensure our Integrated Management System (IMS) aligns with ISO 14001 standards, in compliance with Australian environmental regulations

ISO 9001-2015

Implement internationally recognised ISO quality standards TO establish efficient management systems to continuously monitor and enhance service delivery

Develop and enforce quality procedures and Safe Work Method Statements (SWMS) for all staff

Implement sustainable waste management practices, including waste segregation and recycling initiatives

Apply quality assurance practices that promote staff development and actively incorporate feedback from clients and the community

Why Choose Us

At NCW Holdings Australia, we Combine Experience, Innovation, and Certified Quality to Deliver Reliable Solutions.

NCW Holdings Australia is a trusted name in facility management, known for delivering high-quality, end-to-end solutions backed by over 20 years of experience. With ISO-certified systems, a strong commitment to sustainability, and a focus on client satisfaction, we provide reliable, safe, and tailored services across Australia, Sri Lanka, and the UAE.

01

Over 20 years of proven industry experience

Across Australia, Sri Lanka & Dubai

02

ISO-certified for quality (ISO 9001), safety (ISO 45001), and environment (ISO 14001)

Across all three countries

03

Trusted by major clients across Australia, Sri Lanka, and the UAE

Australia - Supermarkets &
Sri Lanka - High Commissions
Dubai - Shopping malls

Your support empowers us to deliver exceptional services

Contact

NCW Holdings Australia Pty Ltd
1259 North Road, Oakleigh
VIC 3166

www.ncwholdings.com
info@ncwholdings.com
1300 955 584